



Enter and View visit report – Easy Read

Hall Green Care Home

16/11/2017



Acknowledgments

Thank you to everyone at Hall Green for letting us visit you.

Visiting Team



Khush Brenda Glenn Percy Ian Melissa

(This document does not constitute an official Healthwatch Sandwell Enter and View report. It is produced for information purposes only)

Why we visited



To see how you are looked after



To talk to you



See how you and the staff get on



Talk to the staff

What we found

- The residents are well cared for
- A clean and safe environment
- Friendly atmosphere
- Approachable staff

We think

Bloomfield Court is a good place to live and the staff do a good job

Results of Visit

Residents

There are 51 residents.

We spoke to 6 - who like



Bingo



African Drums



Baking

Staff



There met 5 members of staff



Staff are well trained



Staff are happy

Environment



The building is very nice and has a good garden



The home is clean and tidy

Privacy



Residents have their own rooms with bathrooms

Getting Involved



Residents have regular meetings

Needs and Care



Your relatives are involved with your care

Food



There is a very good choice of food



Residents are not interrupted at meal times

Activities



Visits to the garden Centre



Light Exercise



Visits by the ponies



Thank you, Hall Green, for letting us visit you

What is Enter and View

Healthwatch can visit to see how people are looked after

We work with

- The Council
- The NHS
- Other groups

Our office is in Tipton

We help people to have their say