



Enter and View visit report – Easy Read

Pedmore House

22/03/2018



Acknowledgments

Thank you to everyone at Pedmore House for letting us visit you.

Visiting Team



Khush



Percy



Melissa

(This document does not constitute an official Healthwatch Sandwell Enter and View report. It is produced for information purposes only)

Why we visited



To see how you are looked after



To talk to you



See how you and the staff get on



Talk to the staff

What we found

- A clean and safe environment
- Friendly atmosphere
- Staff are well trained and dedicated

We think

Pedmore House is a good place to live and the staff do a good job

Results of Visit

Residents

There are 9 residents.

We spoke to 1 - who likes



Shopping

Staff



There met 3
members of staff



Staff are
well trained



Staff
are happy

Environment



- The building is very nice and has a good garden
- The home is clean and tidy

Privacy



Residents have their own rooms with bathrooms

Getting Involved



Residents have regular meetings

Needs and Care



Your relatives are involved with your care

Food



There is a good choice of food

Activities



A singer



Cinema trips



Disco



Thank you, Pedmore House, for letting us visit
you

What is Enter and View

Healthwatch can visit to see how people are looked after

We work with

- The Council
- The NHS
- Other groups

Our office is in Tipton

We help people to have their say