

Healthwatch Sandwell

Listening Survey 2025 & Our Work Programme 2025/2026

SWIPE TO FIND OUT MORE



 **You talk – we’ll listen!** 

Healthwatch Sandwell would like to hear your views on what you think our priorities should be for the next year.

Take part in our listening survey to share your thoughts.
You could also win a £50 gift voucher for taking part!



Dentist
Hospital
Gynaecology
Community services
Mental Health
Pharmacy
Maternity
GP
CAMHS
Cancer services
Social Care

To take part in our listening survey, either use the link below, or scan the QR code!

<https://engagingcommunities.welcomesy.ourfeedback.net/s/jxyjsz>



What people told us

- 41% of people told us they were dissatisfied or very dissatisfied with Acute Hospital Services
- 38% of people told us they were dissatisfied or very dissatisfied with CAMHS
- 41% of people told us they were dissatisfied with Cancer Services
- 27% of people told us they were dissatisfied with gynaecology services

What people told us

- 87% of people told us they were satisfied or very satisfied with their Local Pharmacy
- 74% of people told us they were satisfied or very satisfied with Voluntary and Charity Sector Organisations

This year

Our key work streams are broad. We are meeting with commissioners, and service leads to determine which direction/area our projects should follow.

We want to ensure that we don't duplicate but support where the need is greatest. We want to work collaboratively, but maintaining our independence, to ensure that we give justice to the patient voice.

This year we will be working on...

- Cancer treatment pathways
- Child adolescent mental health, neurodiversity and ADHD
- The Midland Metropolitan University Hospital – the first twelve months

Want to find out
more about our
work programme for
2025/2026?



Work Programme 2025/2026

Want to Have Your
Say on local
services?



Have Your Say.